



Commissioning for Outcomes

Commissioning Conversations

Welcome to the second instalment of Commissioning Conversations.

Commissioning Webinar

Thank you to over 180 people who participated in the Commissioning Webinar on 11 August 2021.

The presentation and a recording of the webinar are now available on the webpage www.act.gov.au/commissioning. We are also preparing an FAQ to provide answers to the questions which were raised during the webinar. We have created a 'News' section of the website which we will keep up-to-date with progress on this work.

As described during the webinar we strongly encourage NGO sector organisations to consider the draft roadmap and provide feedback on how the proposed timeframes will impact your organisation. Please reach out to relevant business units within CSD and ACTHD to discuss the roadmap. You can also contact the CSD or ACTHD commissioning teams. We are available to meet with organisations to discuss commissioning and the roadmap so please get in touch if you would like to do so.

We invite peaks to also share any part of Commissioning Conversations in their e-newsletters to assist communications with the sector.

COVID-19 and Commissioning

We are working to understand the impact COVID-19 will have on the various pieces of commissioning work and will be back in touch about this soon.

Other Commissioning news

The summary of the Homelessness sector roundtable in early July is now available [here](#).

A working group met recently to commence development of an evaluation of commissioning. Thank you to the many sector leaders that engaged with this work. We agreed that the evaluation of commissioning needs to be realistic, practical and not onerous to implement. It needs to not duplicate other work on measuring outcomes which will be underway in each subsector. Accordingly, we will develop a process evaluation which will focus on the experience of participating in commissioning processes, whether our processes are in accordance with our commitments in the Approach to Commissioning, and monitoring the change in relationship between government and the sector as a result of commissioning. As a next step, a small working party will develop an initial proposal to take back to that group. A summary of the evaluation working group meeting will soon be made available on the commissioning webpage.

To find out more, or participate in this work please contact CSDCommissioning@act.gov.au.

Useful Links

Joint ACT Government [Commissioning website](#)

For additional information on **ACT Health Directorate** commissioning health services in the community visit [Commissioning health services in the community | Health \(act.gov.au\)](#)

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Community Services Directorate



ACT Health Directorate



www.act.gov.au/commissioning