An inclusive, equitable and sustainable Community Services Industry will:

- deliver quality services to create more connected communities which will support vulnerable individuals and families to be empowered and to fully participate in their communities and to take charge of their own future
- undertake community development to create social value, build social capital and improve living conditions
- put the needs of our clients and communities at the centre of everything we do
- be a trusted voice on the needs of our communities with a strong evidence base that will shape policies and engage in social planning for the Territory and its regions.

The Community Services Industry improves its capability

As an industry we enhance governance and leadership

The industry further develops its research, planning and evaluation capability

As a sustainable industry we are adaptive to survive and grow

ACT Community Services Workforce Plan 2017-2020 (Workforce Plan) responds to the need for a skilled workforce to meet the growing demand for services and provide more flexible and responsive client centred care.

Research and Evaluation Plan (2018-2021)